

Evaluation report 5NAP First 4-month period

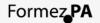
1 March - 30 June 2022











Index

1. Introduction	3
2. Methodology and monitoring system	3
3. The progress of commitments	6
4. Activities and results	8
ACTION 1 - Governance and open government strategy	8
Commitment 1.01 MSF - Multi-Stakeholder Forum and open government national Strategy	8
ACTION 2 - Corruption prevention and culture of integrity	9
Commitment 2.01 Networks for integrity and transparency	9
Commitment 2.02 Networks to support whistleblowers	12
ACTION 3 - Strengthening civil society participation	13
Commitment 3.01 Promoting opportunities for participation in the NRRP	13
Commitment 3.02 Creation of a national Hub to support the participation policies	15
ACTION 4 - Promotion of the civic space	17
Commitment 4.01 Gender equality in the public and private sectors	18
Commitment 4.02 Youth Participation	18
ACTION 5 - Inclusive digital innovation	19
Commitment 5.01 Digital citizenship. Enabling inclusive digital innovation	19
Commitment 5.02 Open standards for the inclusiveness and participation of civil society in the monitoring of public spending	21
5. Lessons learned	22



Country	Italy
Monitoring period	Q1 1 March - 30 June 2022
Actual submission date	15 July 2022

1. Introduction

The fifth National Action Plan for Open Government 2022 - 2023 (5NAP) is the result of a co-creation process, carried out in line with the <u>OGP standards</u>. The process saw the collaboration between the various levels of government - national and regional - and organised civil society and defined few and significant commitments, in line with the recommendations of the Independent Reporting Mechanism (IRM) to widely implement the principles of open government and improve the impact of policies based on these principles.

To bring the national recovery and resilience strategy from the COVID-19 pandemic closer to open administration practices, 5NAP consists of 9 commitments relating to five areas of action:

- 1. Governance and open government strategy
- 2. Corruption prevention and culture of integrity
- 3. Strengthening civil society participation
- 4. Promotion of the civic space
- 5. Inclusive digital innovation

This Evaluation Report regards the first four months of 5NAP activity. It presents the progress in the implementation of the Plan, launched in March 2022, following the indications included in the OGP National Handbook - Rules and Guidance for Participants (2022).

The goal of the report is to evaluate the achievement of the expected results concerning the planned objectives and deadlines and describe the progress to all the stakeholders, the CSOs and the PAs belonging to the OGP Italia community by guaranteeing transparency of the activities of the Plan.

The Report will be published and available for consultation in the "Monitora" section of the OGP Italia website with all the related final outputs.

2. Methodology and monitoring system

The monitoring of the 5NAP implementation process is based on the principles of collaboration and inclusiveness. It provides for the active involvement of public administrations and civil society



organisations (CSOs), according to the joint responsibility guiding principles that inspired the drafting of the Plan.

Monitoring takes place on two levels:

- Ø activities (monitoring of the progress in implementing the Plan)
- Ø commitment (monitoring the level of achievement of the expected results).

The members of the teams have selected and instructed their representatives to feed the monitoring system constantly. This is a mandatory requirement and follows for specific deadlines. The representatives fill in the forms, uploaded within shared workspaces, with data and information concerning the activities carried out depending on the scheduled timing, with evidence supporting the results/products achieved and planning for the next four months. All participants in the commitment's implementation are entitled to view the information entered in the monitoring forms. An initial assessment, based on the collected data, is provided every four months, and focuses on the progress of each commitment and classified according to 5 options (including the option that the activity has not yet been started within the period under consideration, classified with the grey colour):

To be started	Grey
Not completed, with serious delays	Red
Progress NOT in line with the plan	Orange
Progress in line with the plan	Light Green
Completed	Dark Green

The quarterly evaluation reports will be downloadable on the official website open.gov.it, in the "Monitora" section. In this section, all information related to the progress of the commitments and the achieved results will be made available. Five reports will be produced during the implementation of the 5NAP. The deadlines are indicated in the following timeline:



<u>5NAP</u> Timeline - Evaluation reports



In addition, to support the implementation of the commitments, each team defines the result and impact indicators to evaluate the results. The indicators respect the following structure:

- definition (description of the chosen indicator);
- the unit of measure;
- calculation method:
- numerical value at the start of the activity (baseline);
- value to be achieved at the end of the activity (target);
- current value (measured every four months);
- source or mechanism of verification.

The evaluation report used these result indicators to measure the progress of the commitments: compliance with the deadlines set for the definition of the outputs, number of meetings of the working group, number of subjects involved, and number of products produced (events and documents).

The progress concerning these indicators is available on the "Monitora" webpage, which hosts a monitoring and evaluation section on the official website open.gov.it. The data relating to the selected indicators will feed the monitoring dashboard published and updated online.

3. The progress of commitments

Summary overview of the status of the 5NAP actions divided by the scheduled commitments as implemented **by 30 June 2022.**

ID Commitment	Commitment	Evaluation	Lead implementing actors
1.01	MSF - Multi-Stakeholder Forum and open government national Strategy	Progress in line with the plan	Presidency of the Council of Ministers - Public Administration Department (DFP) Ministry of Ecological Transition (MiTE)
2.01	Networks for integrity and transparency	Progress in line with the plan	National Anti-Corruption Authority (ANAC) National School of Administration (SNA)
2.02	Networks to support whistleblowers	Progress in line with the plan	National Anti-Corruption Authority (ANAC) National School of Administration (SNA)
3.01	Promoting opportunities for participation in the NRRP	Progress NOT in line with the plan	Commission for Public Debate (CNDP) Ministry of Sustainable Infrastructure and Mobility (MIMS)

3.02	Creation of a national Hub to support the participation policies	Progress in line with the plan	Presidency of the Council of Ministers - Public Administration Department (DFP) Emilia-Romagna Region Italian Association for public participation Aip2)
4.01	Gender equality in the public and private sectors	Progress in line with the plan	Presidency of the Council of Ministers - Department of Equal Opportunities (DPO) Presidency of the Council of Ministers - Public Administration Department (DFP)
4.02	Youth participation	Progress in line with the plan	Presidency of the Council of Ministers - Public Administration Department (DFP)
5.01	Digital citizenship. Enabling inclusive digital innovation	Progress in line with the plan	Ministry of technological innovation and Digital Transition - Department for Digital Transformation (DTD)
5.02	Open standards for the inclusiveness and participation of civil society in the monitoring of public spending	Progress in line with the plan	National Anti-Corruption Authority (ANAC)

4. Activities and results

All the activities carried out in the first four months (1 March - 30 June 2022), action by action, are described according to the following scheme:

Meetings	Number of meetings held by the team	
Activities	Description of the progress achieved concerning the commitment activities scheduled for the four months being monitored.	
Results/Products	Description and link to the results/products of the activities	
Early evaluation	Evaluation of the results achieved including recommendations for redesigning	

ACTION 1 - Governance and open government strategy

Commitment 1.01 MSF - Multi-Stakeholder Forum and open government national Strategy		
Meetings	7	
Activities	On March 18, the working group aimed at writing the rules of the Multi-Stakeholder Forum (MSF) took office. The mapping of the strategic stakeholders was discussed during the first meetings (March 15, 12 and 26 April 2022), starting from a work carried out by FormezPA.	
	The Regulation was discussed and outlined during the meetings by considering the new OGP standards and the national context. The draft proposal was presented during the plenary session on May 16, 2022. After the consultation phase on the scheduled dates (May 16 - June 15), the Regulation was reformulated, taking into	

	1
	account the comments and proposals received from the members of the OGP Italia community.
	The meetings of 9, 16 and 28 June 2022 aimed at reviewing the proposed Regulation based on the suggestions and comments received on the ParteciPA Platform and planning the collection of applications and the selection of organisations in the MSF.
Results/Products	Stakeholder mapping prepared by FormezPA was presented during the meeting of 12 April 2022; The Regulation proposal for the Multi-Stakeholder Forum was presented at the Plenary on 16 May; Consultation on this proposal was addressed to all OGP participants on ParteciPA. The main output is the definitive version of the Regulation of the MSF (Italian version).
Early evaluation	The team carried out the activities scheduled in the Plan on time. In particular, representatives of the Department of Public Administration (DFP), the Ministry of Ecological Transition (MiTE), together with the Conference of the Regions and The Good Lobby, who joined the team, all actively collaborated and contributed to the drafting of the proposed "Regulation of the Multi-Stakeholder Forum". Following the public consultation, which collected 21 contributions, the Regulation was approved by the OGP Italia community.

ACTION 2 - Corruption prevention and culture of integrity

Commitment 2.01 Networks for integrity and	transparency
Meetings	3

Activities

The commitments composing action 2 needed a redesigning activity due to a necessary streanlining of previously planned goals. The 2.01 commitment was transversal in some aspects concerning the phases of the commitment itself 5NAP other commitments. and \X/ithin commitment 2.01, there are common areas between the activities, 2.01.1 and 2.01.2, with contents and activities envisaged, respectively, both at the strategic and the community of practice levels. Since the nature of the 2.01 commitment, the 5NAP explicitly provides for overlaps but also synergies with the 2.02 commitment "Networks support whistleblowers" and the 5.02 commitment "Open standards for the inclusiveness and participation of civil society in monitoring public spending".

The ANAC (National Anti-Corruption Authority) Task Force, configured as the place of reference and interaction between experts on integrity and transparency issues, was launched.

Considering this plurality of forecasts, the participants agreed, in the commitments, to work on a redesigning process, on the one hand rationalising the activities in 3 coherent thematic working groups (WG) and, on the other hand, broadening the number of participants adding them to the ones already involved in all the individual commitments.

<u>Document on the groups' management of the ANAC Task Force</u> available online (Italian version).

Consultation and discussion activities with the CSOs and the institutions present in the Task Force both in real-time (through formal and informal bilateral meetings) and on the occasion of the periodic meetings organized.

Involvement of additional institutional crucial actors in the implementation of the NRRP. These are relevant actors for what concerns the use of NRRP funds. Other fundamental actors who, by institutional mandate, work specifically on the control mechanisms of the use of resources have been involved and included in a synergic activity

encompassing anti-corruption, anti-mafia, anti-fraud, and anti-money laundering checks. The involvement of these actors (to be officially set off during the revision of the plan) was promoted to ensure interaction with the CSOs.

On June 27, 2022, a dedicated consultation process was launched for the task force members on the National Anti-Corruption Plan, just approved in the draft by ANAC.

Analysis of the needs of the RPCT Community of Practice through preparing, submitting and analysing a questionnaire for the potential participants.

Creation of the online Community of Practice developed in the Moodle virtual environment and dedicated to the management of activities promoted by the SNA.

Awareness-raising activities through one conference and one seminar.

Results/Products

ANAC Task Force is divided into three thematic working groups (WG). Regarding commitment 2.01, the working groups involved in the ANAC Task Force are:

- WG1 anti-corruption strategies and synergies with anti-fraud/anti-money laundering mechanisms for the NRRP. The group has launched a consultation process on the National Anti-Corruption Plan (PNA);
- WG3 International best practices with particular interest to OGP networks and issues.

Online Community of Practice of Heads of corruption prevention and transparency (RPCT) coordinated by the National School of Administration (SNA).

Document on the results of the questionnaire on Needs Analysis of potential members of the RPCT Community of Practice, promoted by SNA and shared with the CSOs.

- <u>Slides on the results of the questionnaire</u> (Italian Version)

- Context analysis (Italian Version)
- Open Class Introduction to the course digitisation of "The document management in the PA: legal, organisational and technological aspects in the context of the initiatives envisaged by the Open Gov Week, organised by the National School of Administration (SNA) in synergy with those responsible for commitment 5.02.
- Conference organised by the National School of Administration (SNA). The press review and the event recording are available online on the official website and in other publications.

Early evaluation

This commitment is in line with the provisions of the plan's activities. The way of working, however, required reorganisation and a greater level of agility to facilitate the team's activities.

The establishment of the ANAC Task Force and the working groups on anti-corruption strategies with anti-fraud/anti-money synergies laundering NRRP verification mechanisms and on international best practices with regard to OGP networks and issues are relevant for the pre-established objectives. The consultation on the National Anti-Corruption Plan (PNA) involved the members of the ANAC Task Force. A positive element for this evaluation is the creation, by the National School of Administration (SNA), of the Community of Practice of the Heads of Corruption Prevention and Transparency (RPCT), inter-institutional and open to the contributions of the CSOs., launched on June 22, 2022.

Commitment 2.02 Networks to support whistleblowers

Meetings	4
Activities	Although the start of the activities of this commitment is scheduled for 1 September 2022, the establishment of the working group (WG) 2 within the inter-institutional and multi-stakeholder Task Force coordinated by the National Anti-Corruption Authority (ANAC) should be reported as a preliminary activity, dedicated to the development of minimum requirements for support and accompanying activities to potential whistleblowers (Article 20 of Directive 2019/0366 / EU - Support measures) for the production of contributions, guidelines, models. The WG 2, therefore, concerns the "Support activities of whistleblowers" and works in conjunction with the RPCT community of practice coordinated by the SNA. In this phase, the experts were identified in charge of guiding the working group for the management of reports and the development of good practices and deliverables.
Results/Products	Working Group (WG) 2 "Support activities for whistleblowers in the ANAC Task Force."
Early evaluation	Some preparatory activities envisaged in the plan to be launched in September 2022 concerning the issue of whistleblowing have been brought forward. Therefore commitment is positively evaluated.

ACTION 3 - Strengthening civil society participation

Commitment 3.01 Promoting opportunities for	or participation in the NRRP
Meetings	4
Activities	The training program on the skills of the public debate coordinator by the National Public Debate

	Commission (CNDP) was completed (4 days in June - 20,21,27 and 28 June 2022). An event was held during OpenGov Week 2022 - "Can open government improve the relationship of major works with the territory?" Webinar May 20, 2022. The regulation on the national list of public debate coordinators has been approved by the NPDC and the company that will create the IT platform has been identified. The confrontation with the French NPDC took place among the top management while the one open to the CSOs will be organised by December. The team composed of CSOs and the Ministry of infrastructures and sustainable mobility (MIMS) was created. Two of the CSOs participating in the team designed and sent to all the other CSOs involved in this commitment a questionnaire to collect information on the civic monitoring activities already in place and those planned for the future, which can generate useful data to
	of the MIMS. Organization of a webinar by Monithon, during which representatives of the MIMS, the Ministry of Economics and Finance (MEF) and other European, national, and local administrations discussed the results of a pilot action of civic monitoring of 2 projects financed by the NRRP in collaboration with the University of Bergamo. The webinar was held on June 22/2022.
Results/Products	The Regulation on the national list of public debate coordinators has been approved. It has not yet been published but will be published in September along with the registration platform. The training course was carried out with the SNA "THE COORDINATOR OF THE PUBLIC DEBATE IN PROCUREMENT;" Webinar on 20 May 2022 entitled "Can open government improve the relationship of major
Early evaluation	works with the territory?" The commitment is divided into two parts. One is managed by the CNDP and the second one by MIMS. The part of the commitment concerning the public debate led by the CNDP is proceeding

in line with what was expected. Instead, the commitment led by the MIMS proceeds not in line with the provisions of the plan activities for reasons related to the reorganization of the competencies on the monitoring of NRRP works among the Ministries and the exclusive transfer of the main competence to the Ministry of Economy and Finance. In fact, the web platform presented in the first phase of implementation of the commitment was launched but not made public. Therefore, although the platform was positively evaluated by the CSOs, the necessary engagement and collaboration activities stopped to allow for the reorganization. For this reason, the actions of the MIMS regarding the involvement and collaboration with the CSOs aimed at improving the usability of the data available on the monitoring platform and the methodologies for better interaction with citizens could not be implemented. In any case, the assessment of the CSOs highlighted the role of the Monithon and Libera associations, respectively, in making available methodologies for civic monitoring and facilitating engagement and data collection activities in local communities. The event highlighted the potential of a closer dialogue between PAs, CSOs and Universities in the collection of data on single projects funded by public policies, with the aim of integrating the official administrative monitoring data with data collected by civic communities.

Commitment 3.02 Creation of a national Hub to support the participation policies	
Meetings	8
Activities	The first meeting of the team, with the participation of the organizations responsible for the implementation of the commitment, took place on 8 March 2022. The meeting introduced the composition of the team, presented the common rules for the implementation of the NAP

and an initial reflection on the planning of activities.

In the first phase, the team carried out a mapping of the actors to be involved in activating a broader conversation with a wider community of "participation experts" beyond its members. The result of the mapping led to the definition of a list of 28 organizations, public and private, with the following characteristics:

- the ability to promote and/or carry out participation actions, individually or in sectoral networks;
- the commitment of creating and improve the skills/roles necessary to carry out participation initiatives;
- o the funding capacity of participation initiatives.

Following the mapping, a further investigation was planned for the collection of additional information. Six qualitative interviews were realised and addressed to key stakeholders for participation policies selected from the list of mapped actors: ANCI Centro Studi. Cittadinanzattiva, Labsus. ProPart Master. Network "Spendiamoli Insieme," SNAI - Officine Coesione. The interviews were conducted with the aim of researching the needs that the Hub can respond to; collecting all the useful elements for defining a questionnaire to interview all the actors identified as relevant for the design of the Hub.

The interviews, carried out by a team of qualified interviewers, followed the lead defined by the team.

In parallel with the definition of the questions for the qualitative interviews, a draft of the "Project Charter" was produced to prefigure the elements that characterize the design of the Hub. In relation to the investigation phase, the outline and contents of the "Project Charter" were used on the one hand to define a language shared by the team and on the other to provide a logical reference framework to arrange the results of the

	interviews. The summary elements collected through the interviews were therefore included in the structure of the defined Project Charter. Definition and completion of the document "Constitutive features of the national Hub in support of participation policies". Collaborative work on the drafting of a structured questionnaire to be submitted to all the actors identified through the mapping initially carried out and integrated the qualitative interviews.
Results/Products	First team meeting (8 March.2022) Mapping of potential actors to be involved Draft text for qualitative interviews General summary of the interviews (report prepared by the interviewers) Document "Constitutive features of the Participation Hub" (Italian version) The documents will soon be available and shared.
Early evaluation	The team carried out the activities scheduled in the Plan on time. Representatives of ActionAid, Aip2, The Good Lobby, Department of Public Administration, Department of Institutional Reforms, Ethics Fondazione Etica, Ministry of Ecological Transition, Emilia-Romagna Region, Puglia Region, Roma Capitale and The Good Lobby have all actively collaborated. Furthermore, the 6 actors identified for the first phase of the qualitative survey responded positively to the team's request to be involved in the interviews, which were successfully carried out by the interviewers. The results of this survey were collaboratively elaborated by the team and the interviewers and served as a basis for the creation of the document "Constitutive features of the Participation Hub".

ACTION 4 - Promotion of the civic space

Commitment 4.01 Gender equality in the public and private sectors	
Meetings	3
Activities	The mapping of women's organizations was carried out. During the consultation on the draft regulation of the OGP Multi-Stakeholder Forum - which took place in June 2022 - proposals were made for the expansion and enhancement of women's representation within the MSF.
Results/Products	A structured and shared list of women's associations, classified by international, European, national, regional, and local levels.
Early evaluation	This commitment is proceeding in line with the provisions of the plan's activities. The desire to integrate the requests brought forward by the participating CSOs within the Multi-Stakeholder Forum strongly emerged. The mapping of the associations was completed on time and is particularly useful and propaedeutic to the implementation of the next activities. The interaction and dialogue between the involved public administrations, stakeholders and associations are positive and have produced significant shared proposals regarding the enhancement and improvement of gender equality within the OGP community.

Commitment 4.02 Youth Participation	
Meetings	3
Activities	The mapping of youth organizations was carried out. During the consultation of the draft regulation of the Multi-Stakeholder Forum - held in June 2022 - proposals were made for enhancing and expanding youth representatives within the MSF.
Results/Products	A structured and shared list of youth associations classified by international, European, national, regional, and local.

Early evaluation	This commitment is proceeding in line with the provisions of the plan's activities. Youth organizations have been mapped as required by the commitment. The interest of these organizations in open government issues remains an objective to be promoted. As part of the first four months, a need to contemplate new shared formats to bring the associations closer to the themes of open government has emerged. The integration of youth issues carried out by the participating CSOs within the Multi-Stakeholder Forum is an important requirement on which the commitment is centred in view of the formulation of the national strategy. The mapping activities highlighted the need to expand the range of action of the commitment through the involvement of associations not previously present in the OGP community.

ACTION 5 - Inclusive digital innovation

Meetings	2
Activities	Launch of the experimental phase of the Digital Civil Service (SCD) programs with the expected 1000 volunteers and the capacity-building process of the entities. Conclusion of the evaluation phase of the programs presented by the bodies of the Universal Civil Service for the first call of the Digital Civil Service (dated 25 Jan 22) financed by the NRRP. Approval in the Conference of the Regions of the preparatory documents for the definition of the agreements with the Regions and the PAs in the context of the NRRP project relating to the Network of facilitation points. Completion of the first planned 30 video lessons and the start of the testing phase of the online learning environment. Start of the experimentation of the use of LOGIN in the innovation labs of Veneto. Testing of the Moodle platform, where the training resources will be made available.

	Implementation of the first edition of the national Prize for digital skills with an award event on 28 April. 122 applications, 4 categories 4 statuettes made by a lower secondary school. A jury of over thirty experts and a voting process involved 12,265 people through public consultation on partecipa.gov.it. Organization of the week of digital skills and evolution of the day initially planned. Collaboration with corriere it for the periodic publication of the "digital republic stories". The first phase of an awareness campaign was carried out with RAI's "The words that connect us". A cycle of 4 webinars to raise awareness on issues of digital citizenship. Social campaign (5 issues) on the charter of digital citizenship rights.
Results/Products	Network of the facilitation points Publication of the first e second call for the organizations of the Digital civil service National Prize Digital Skills and announcement of the winners RAI Campaign on digital services
Early evaluation	This commitment is proceeding in line with the provisions of the plan's activities. There has been an important advance in the construction of the network of facilitation and digital education points, with the start of the experimentation of the digital civil service with the first 1000 volunteers. Another crucial point for the territorial synergy of the network is the approval in the Conference of the Regions of the preparatory documents for the definition of the agreements with the Regions and the PAs in the context of the NRRP project relating to the Network of facilitation points. Fewer meetings were held in the first four months, but part of the team actively participated in a series of events related to the commitment as part of the Digital Transformation Department's "Digital Republic" initiative.

Commitment 5.02 Open standards for the inclusiveness and participation of civil society in the monitoring of public spending	
Meetings	4
Activities	Establishment of the working group The group is made up of 15 members including representatives of civil society and public administrations who have joined. In the first four months, the working group started its activities, guaranteeing the monthly frequency of the meetings (8 March, 5 April, 9 May, and 7 June); a seminar was also organized as part of the OpenGov Week 2022.
	Publication of the OCDS dataset Between March and April 2022 ANAC published the OCDS dataset (Open Contracting Data Standard) to promote the use of open data; ANAC launched a datathon, i.e. a competition in which competitors can propose examples of reuse of OCDS data of the Authority or mash-ups with other databases. A first survey of the data sources that can be connected to ANAC data or to other data, for example, OpenCUP, was carried out; however, a gap analysis report has not yet been released - the focus was mainly on a practical analysis on how to make NRRP monitoring possible (For example, Template to facilitate the insertion of the NRRP triplet at the time of the CUP request. Some CSOs have independently initiated activities for the use of existing data sources for NRRP monitoring (E.g. Monithon). From a formal point of view, the activity is lagging
	The activity was not started due to the activation on <u>June 30, 2022</u> of the <u>National Data Catalog</u> for the semantic interoperability of information systems of public administrations by Istat, in collaboration with the Department for the digital transformation of the Presidency of the Council of Ministers.
Results/Products	OCDS Dataset by ANAC (Open Contracting Data Standard). Datathon on OCDS data

New dataset that allows tracing the NRRP issue released by DIPE on the occasion of the OpenGov Week (data as of May 19 2022) The CSO Monithon presented an example of how OpenCUP data can be used to monitor NRRP interventions - Webinar 22 June: civic monitoring of NRRP through analysis of individual interventions. Early evaluation This commitment is mainly in line with the provisions of the plan's activities. In particular, there was a strong synergy between public and civil society committed to providing maximum data relating to the development phases of the NRRP and possible reuse. Positive signs are the availability of data from the BDNCP (National Database of Public Contracts) and OpenCup data. It also intervened by sharing the structural changes of the data schemes to accommodate the correlation with the information coming from the NRRP. The issue of NRRP data and dialogue between PA and civil society from the end of May 2022 and June 2022 has entered a new phase that could directly involve other parties in the implementation of the 5.02 commitment, thanks to civil society initiatives such as Open PNRR, carried out by Openpolis, upon the publication of the first institutional open data section of the national portal Italia Domani by RGS (State General Accounting Office) - MEF (Ministry of Economy and Finance) and the entry into operation of the specific reporting and monitoring required by the NRRP (REGIS). The delay in the start of activities about connection to the National <u>Data Catalog-NDC</u> for Semantic Interoperability is due to the activation of the catalogue only on June 30, 2022, by ISTAT and the Department for Digital Transformation, coordinators of the project.

5. Lessons learned

The first four months of the V Action Plan were characterised by great attention to collaboration and inclusiveness in initiating actions and commitments. The creation of working teams, supporting the

implementation of the single activities composing the commitments, followed a path guided by rules shared with and approved by the OGP community. The ambitious challenge of setting up the Multi-Stakeholder Forum, sharing its design and co-drafting the regulation and the operating mechanisms changes the approach adopted so far and, in perspective, will positively assist the development of the national Open Government Strategy.

The frequency and regularity of the teams' meetings (38 meetings), the involvement of PAs not directly responsible for OGP commitments, the production of context analyses and stakeholder mappings, and the listening dimension activated to collect and welcome the requests of civil society, are crucial and valuable elements of the multi-stakeholder logic inspired by the principles of participation, transparency, accountability.

The adoption of decisions shared by stakeholders accompanied the implementation and monitoring of this 5th Plan, consisting of a limited number of 5 actions, and focusing on sustainable and institutionally practicable activities. This approach is a step forward that reduced the fragmentation of the initiatives envisaged in the previous Italian Action Plans, which had produced the dispersion of activities and conditioned their implementation and completion within the foreseen deadline.

In these first four months, there was a general appreciation of the working methodologies adopted by the actors involved. In the future, there will be an increase in civil society organisations and public administrations interested in contributing to implementing the commitments of the Plan.

However, considering the sustainability of the process over time for the public administrations and the CSOs, a need emerges to open and extend a reflection to the OGP Italia community. The aim should be to evaluate how to improve it and through which tools, to facilitate a constant collaboration between the actors involved necessary to achieve the results envisaged by the Plan.

